Digication Error Message: “Your username is already in use by another account.”

You may need to switch to your student employee email account to access Digication.

Students who have employee accounts (@boisestate.edu), and employees who have student accounts (@u.boisestate.edu), can switch between Employee and Student ‘views’ after logging in to myBoiseState.

Switching this view also switches which email account you are using within myBoiseState.

If you are a student employee, or staff or faculty, your courses and e-Portfolios in Digication will most likely be associated with your employee email account ending in @boisestate.edu.

You can only access Digication from one account; either your employee account or student account, but not both.

Access to your e-portfolio in Digication defaults to the employee email address (if you have one).

If you receive the error message below, here’s how to log into your Digication account:

1. Log in to my.boisestate.edu

2. Click your name at upper-right and select the view you want to use. (For example, if the error message appeared when using your employee account, switch to your employee view.)
3. Select Digication from your Google Apps menu to log in.
That’s it!

More Info

For assistance, please contact the Office of Information Technology Help Desk at 208-426-4357 (HELP), or email helpdesk@boisestate.edu.